



Privacy Policy

Effective Date: March 23, 2026

The Ronald Group ("we," "us," or "our") is committed to protecting your privacy. This Privacy Policy explains how we collect, use, disclose, and safeguard your personal information when you visit our website, register for or purchase courses on our Thinkific-powered learning platform, or otherwise interact with our services.

By creating an account, enrolling in a course, or completing a purchase, you agree to the terms of this Privacy Policy. If you do not agree, please do not access or use our platform.

1. Information We Collect

A. Information You Provide Directly

When you create an account or complete a purchase, we collect:

- Full name
- Email address
- Billing address and payment information (processed securely through our payment provider)
- Username and password
- Job title, organization, or professional background (if provided)
- Any information you submit through forms, surveys, or course interactions

B. Information Collected Automatically

When you access our platform, we may automatically collect:

- IP address and device identifiers
- Browser type and operating system
- Pages visited, course progress, and time spent on content
- Referring URLs and clickstream data
- Cookies and similar tracking technologies

C. Information from Third Parties

We may receive information from:

- Thinkific (our course platform provider) related to your account and enrollment activity
 - Payment processors (e.g., Stripe) for transaction verification — we do not store full credit card numbers
 - Social media platforms if you choose to connect or log in via a third-party account
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2. How We Use Your Information

We use the information we collect to:

- Create and manage your account
 - Process course enrollments and payments
 - Deliver course content and track your learning progress
 - Send purchase confirmations, receipts, and course access details
 - Communicate updates, announcements, or changes to our programs
 - Send marketing and promotional communications (with your consent or as permitted by law)
 - Improve our courses, platform, and user experience
 - Respond to your inquiries and provide customer support
 - Comply with legal obligations and enforce our Terms of Use
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3. How We Share Your Information

We do not sell your personal information. We may share your information with:

A. Service Providers

We work with trusted third-party providers who assist in operating our platform and delivering services, including:

- Thinkific (course hosting and delivery)
- Payment processors (e.g., Stripe)
- Email marketing platforms (e.g., Mailchimp or similar)
- Analytics providers (e.g., Google Analytics)
- Customer relationship management (CRM) tools

These providers are contractually obligated to protect your information and may only use it to perform services on our behalf.

B. Legal Requirements

We may disclose your information if required to do so by law, court order, or governmental authority, or to protect the rights, property, or safety of The Ronald Group, our users, or others.

C. Business Transfers

In the event of a merger, acquisition, or sale of assets, your information may be transferred as part of that transaction. We will notify you via email or a prominent notice on our platform before your information becomes subject to a different privacy policy.

4. Cookies and Tracking Technologies

Our platform uses cookies and similar technologies to enhance your experience. Cookies help us:

- Keep you logged in to your account
- Remember your preferences and settings
- Analyze platform usage and course engagement
- Deliver relevant content and marketing

You may control cookie settings through your browser. Note that disabling cookies may affect certain platform features. For more information about how Thinkific uses cookies, please refer to Thinkific's Privacy Policy.

5. Data Retention

We retain your personal information for as long as your account is active or as needed to provide services, comply with legal obligations, resolve disputes, and enforce our agreements. If you request deletion of your account, we will remove your personal data within a reasonable timeframe, except where retention is required by law.

6. Your Privacy Rights

Depending on your location, you may have the following rights regarding your personal information:

- Access: Request a copy of the personal data we hold about you
- Correction: Request correction of inaccurate or incomplete information
- Deletion: Request deletion of your personal data ("right to be forgotten")
- Opt-Out: Unsubscribe from marketing emails at any time using the link in any email we send
- Data Portability: Request a copy of your data in a structured, machine-readable format
- Restriction: Request that we limit how we use your data in certain circumstances

To exercise any of these rights, please contact us at the information provided in Section 10. We will respond to your request within 30 days.

7. Children's Privacy

Our courses and services are intended for adults aged 18 and older. We do not knowingly collect personal information from children under 13. If we become aware that we have inadvertently collected such information, we will promptly delete it. If you believe a child has provided us with personal information, please contact us immediately.

8. Security

We implement industry-standard technical and organizational measures to protect your personal information from unauthorized access, disclosure, alteration, or destruction. These measures include SSL/TLS encryption for data in transit and secure storage practices.

However, no method of transmission over the internet or electronic storage is 100% secure. While we strive to protect your information, we cannot guarantee absolute security. You are responsible for maintaining the confidentiality of your account credentials.

9. Third-Party Links and Platforms

Our platform and communications may contain links to third-party websites, including Thinkific and payment processors. This Privacy Policy applies only to The Ronald Group's services. We encourage you to review the privacy policies of any third-party platforms you visit, as we are not responsible for their privacy practices.

10. Contact Us

If you have questions, concerns, or requests related to this Privacy Policy or your personal data, please contact us:

The Ronald Group

Website: www.theronaldgroup.com

Email: admin@theronaldgroup.com

Mailing Address: 1447 N. Summit #5, Toledo, Ohio 43604

We are committed to resolving any privacy concerns promptly and transparently.

11. Updates to This Privacy Policy

We may update this Privacy Policy from time to time to reflect changes in our practices, technology, or legal requirements. When we make material changes, we will notify you by email or by posting a prominent notice on our platform prior to the change becoming effective.

Your continued use of our platform after the effective date of any update constitutes your acceptance of the revised Privacy Policy. We encourage you to review this policy periodically.

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