Privacy Policy

Effective Date: 6 April 2025

Company Name: Charanjit Insolvency & Recovery Training Limited

Registered Address: 15 George Road, Warwick CV34 5LX

Website: www.insolvency-training.com

Data Controller: Charanjit Insolvency & Recovery Training Limited

Contact Email: charanjit@insolvency-training.com

1. What Personal Data We Collect

We may collect and process the following personal data:
- Full name, email address, and contact information
- Payment and billing details (via secure third-party processors)
- Course enrolment, progress, and completion data
- IP address, device/browser information (via cookies or analytics tools)

2. Legal Basis for Processing

We only process your data when we have a lawful basis under the UK GDPR, such as:
- Consent
- Contractual necessity
- Legal obligation
- Legitimate interests

3. How We Use Your Data

We use your data to:
- Deliver courses and track progress
- Provide customer support
- Manage payments and billing
- Improve our platform and offerings
- Send service updates or promotions (with consent)

4. Data Sharing and Transfers

We do not sell your data. We may share it with:
- Payment processors
- Learning management systems
- UK-based cloud service providers
- Legal or regulatory authorities, if required

We do not transfer your data outside the UK/EEA unless adequate safeguards are in place.

5. Cookies and Analytics

We use cookies for functionality, analytics, and performance improvements. You can manage your cookie preferences via your browser settings or our cookie banner.

6. Data Retention

We retain personal data only as long as necessary for the purposes collected, or as required by law.

7. Your Data Rights (UK GDPR)

You have the right to:
- Access your personal data
- Rectify inaccuracies
- Request erasure
- Restrict or object to processing
- Data portability
- Withdraw consent at any time
To exercise these rights, contact: charanjit@insolvency-training.com

8. Contact

Questions? Reach us at:
charanjit@insolvency-training.com
07976816920