

Nonprofit Capacity Scorecard

How are you doing? Consider each statement below and rate the extent to which your organization is meeting this standard.

The response scoring is:	Absolutely! = 5 Kind of = 2	Mostly = 4 Barely = 1	Somewhat = 3 Not at all = 0
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1. Tax exemption is in place and maintained and professional partners help ensure compliance with legalities, mandates and directives. Score: _____
2. The organization has strong operations, written policy, practice and procedures and sufficient internal controls. Score: _____
3. New board members are vetted, oriented and adequately trained on expectations, roles and responsibilities including financial and legal obligations. Score: _____
4. There are strong board policies that govern board operations, including adherence to duties of care, loyalty, compliance and managing accounts. Score: _____
5. The board leads through planning and strong governance practices and effectively fulfills its roles and responsibilities. Score: _____
6. The organization has a defined brand and a plan for marketing, public relations and communications.
7. The organization has a strong presence on social media, an effective website and has a good reputation throughout the community it serves. Score: _____
8. The organization has sufficient resources to maintain current operations and grow well over time. Score: _____
9. The organization has a resource development plan that includes diverse income streams and actively engages the community through an aggressive donor development strategy. Score: _____
10. The organization has a strategic plan and uses it to guide growth, development and current operations. Score: _____
11. The organization takes care to avoid unnecessary duplication of services and ensures all programs align with the mission. Score: _____
12. The organization uses quantitative, qualitative, and longitudinal data to show the impact and outcomes of its mission work. Score: _____

Scoring

56 – 60	You rock! What other nonprofit can you mentor?
48 – 55	Almost fabulous! A couple of minor tweaks and you're on it! How can you improve?
36 – 40	Not too shabby. What can you do differently to strengthen your organization?
24 – 35	You can do it! What can you put in place to improve this score?
<24	You got this! You have HUGE opportunity to change the course of the organization. Where will you start?