

Level 2 – Applied Knowledge

Consumer Rights Act 2015

Schedule 5 Enforcement Powers

Session Date: Thursday 19th March 2026

Session Time: 10.00 – 12.00

Objectives: To help delegates gain practical, up-to date, working knowledge of the enforcement powers contained in the Consumer Rights Act 2015.

Trainer: Clare Forbes

Trainer biography: Clare is a Chartered Trading Standards Practitioner with over 20 years' experience in a broad range of legislative areas within local authorities and now runs her own consultancy business. She currently undertakes projects and investigations for NTS and in Europe. Clare delivers training on fair trading and investigatory powers and procedures as part of the CTSI Qualification Framework and also authors many of the fair trading related CTSI Business Companion guides.

Programme

The session will cover the following areas:

- Overview of the background to the CRA powers
- Enforcers and applicable legislation
- Part 3 – Production of Information
- Part 4 – Further Powers (Observation, test purchases, inspections/searches and evidence gathering)
- Procedural matters
- Relevant case law

There will be plenty of time for you to ask questions and you are also welcome to submit these in advance by email to info@faabtraining.co.uk

CPD Hours: 2 hours

Who should attend?

This session will be suitable for all trading standards staff who need an introduction to the enforcement powers in the Act, and for those who would benefit from a refresher.

Fee & Booking: £60 + VAT per delegate

Booking form - [Book your place here](#)

If you wish to book more than 12 delegates on to this session, please talk to us about delivering a stand-alone session just for your organisation. We would also be happy to discuss any discounts we can offer.

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What is Level 2 V-Learning?

Our Level 2 V-Learning helps practitioners gain practical working knowledge through expert trainer-led sessions with structured teaching, worked examples and opportunities for delegates to engage in guided practice to assist them with embedding the learning.

In addition to this you will have access to some of the UK's top experts in their subject areas. The session will be delivered using Microsoft Teams, so you will be able to see and hear the presenter as they share their presentation with you.

With no travelling costs and a real practical focus on application of the law this training offers incredible value for both the individual learner and their employer.

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