

TRAINING COURSES FOR 2021

The following courses are available for remote training. Consultancy services are also available.

For inquiries and requests for proposals, you may email us at info@eddams.com.

Quality Management System

Course	Days
Executive Briefing on ISO 9001: 2015	0.5
ISO 9001: 2015 Interpretation	1
ISO 9001: 2015 Interpretation and Application	2
ISO 9001: 2015 Applying Risk-Based Thinking	1
ISO 9001: 2015 Applying Risk-Based Thinking (with workshop)	2
ISO 9001: 2015 Internal Audit	2
ISO 9001: 2015 Documentation	2
Conducting an Effective Supplier Audit	2
Measuring Customer Satisfaction	2
Effective Management of Nonconformities and Corrective Actions	1
Conducting an Effective Management Review	1

Environmental Management System

Course	Days
ISO 14001: 2015 Executive Briefing	0.5
ISO 14001: 2015 Interpretation	1
ISO 14001: 2015 Interpretation and Application	2
ISO 14001: 2015 Applying Risk-Based Thinking	1
ISO 14001: 2015 Applying Risk-Based Thinking (with workshop)	2
ISO 14001: 2015 Internal Auditing	2
ISO 14001: 2015 Documentation	2
Environmental Aspect and Impact Analysis	1
Globally Harmonized System of Classification and Labeling of Chemicals	1
Carbon Footprint Monitoring Using the GHG Protocol	2

Occupational Health and Safety Management System

Course	Days
ISO 45001: 2018 Executive Briefing	0.5
ISO 45001: 2018 Interpretation	1
ISO 45001: 2018 Interpretation and Application	2
ISO 45001: 2018 Applying Risk-Based Thinking	1
ISO 45001: 2018 Applying Risk-Based Thinking (with workshop)	2
ISO 45001: 2018 Internal Auditing	2
ISO 45001: 2018 Documentation	2
Hazard Identification, Risk Assessment and Determining Controls	1
Incident Investigation for the Health and Safety Committee	1
Emergency Preparedness and Response	1

Business Continuity Management System

Course	Days
ISO 22301: 2019 Executive Briefing	0.5
ISO 22301: 2019 Interpretation	1
ISO 22301: 2019 Interpretation and Application	2
ISO 22301: 2019 Applying Risk-Based Thinking	1
ISO 22301: 2019 Applying Risk-Based Thinking (with workshop)	2
ISO 22301: 2019 Internal Auditing	2
ISO 22301: 2019 Documentation	2
Business Impact Analysis and Risk Assessment	2
Establishing and Implementing Business Continuity Plans	2
Crisis Management	1
Crisis Communication	1

Integrated Management System (ISO 9001, ISO 14001, ISO 45001)*

Course	Days
Integrated Management System: Executive Briefing	0.5
Integrated Management System: Interpretation	2
Integrated Management System: Interpretation and Application	3
Integrated Management System: Applying Risk-Based Thinking (with workshop)	2
Integrated Management System: Internal Auditing	2
Establishing and Implementing a Documented Information System	2

**Content may be customized to include other International Standards (number of training days may vary)*

Quality Management System for the Automotive Industry

Course	Days
IATF 16949: 2016 Executive Briefing	0.5
IATF 16949: 2016 Interpretation	2
IATF 16949: 2016 Interpretation and Application	3
IATF 16949: 2016 Applying Risk-Based Thinking (with workshop)	2
IATF 16949: 2016 Auditing for First and Second Party Auditors	2
IATF 16949: 2016 Documentation	2
Effective Problem Solving for Practitioners	2
Automotive Core Tools: Advanced Product Quality Planning (APQP), Control Plan & Production Part Approval Process (PPAP)	2
Automotive Core Tools: AIAG-VDA Failure Modes and Effects Analysis	2
Automotive Core Tools: Statistical Process Control (SPC)	2
Automotive Core Tools: Measurement Systems Analysis (MSA)	2
Automotive Core Tools for Auditors (APQP, PPAP, FMEA, SPC, MSA)	2
Automotive Core Tools for Practitioners (APQP, PPAP, FMEA, SPC, MSA)	4

Laboratory Management System

Course	Days
ISO/IEC 17025: 2017 Executive Briefing	0.5
ISO/IEC 17025: 2017 Interpretation and Application	2
ISO/IEC 17025: 2017 Internal Auditing	2
Guide to the Expression of Uncertainty in Measurements (GUM)	2

Process Excellence

Course	Days
Management of Calibration Systems	2
8 Disciplines Team-Oriented Problem Solving	2
Root Cause Analysis (Tools and Techniques)	2
A3 Problem Solving Approach	1
Cost of Quality	1
Fundamentals of Acceptance Sampling	1
Process Mapping for Strategy Alignment and Operational Efficiency	2
Design of Experiments	2
Project Management	2
Seven QC Tools for Problem Solving and Process Improvement	2
Seven Management and Planning Tools for Continual Improvement	2
Process Improvement for Practitioners	3
Process Improvement for Auditors	2
Balanced Scorecard	2
Performance Management through Key Performance Indicators (KPIs)	2

Lean Manufacturing/Six Sigma

Course	Days
5S Principles and Implementation	2
5S Auditing	2
Lean Warehousing	2
Lean Principles for the Service Industry	2
Total Productive Maintenance (TPM)	2
Process Improvements through Kaizen Blitz	1
Achieving Zero Defects Through Poka Yoke	1

Other Training Courses and Workshop

Course	Days
Strategic Planning Workshop	2
Decision-Making Techniques (Cost-Benefit Analysis)	2
Train the Trainers	3
Training Evaluation	2
Value Analysis and Value Engineering	2
Theory of Inventive Problem Solving (TRIZ)	2
Theory of Constraints	2
Strategic Risk Management	2
Operational Risk Management	2
Failure Modes, Effects and Criticality Analysis	2
ISO 31000: 2018 Risk Management	2
Other ISO management system standards	As required

Training requirements not listed above? Customization of standard course required? Contact me at info@edams.com so that we can design and develop a course that will address your specific needs.

Other Services

- Customized training and workshops
- Design and hosting of elearning courses (i.e. online courses)
- Consulting
- Webinars
- Gap analysis and internal auditing
- Document reviews

Note: Services may be delivered online during the COVID-19 pandemic. Face-to-face engagements possible within government restrictions.