

Terms of Service

for online art classes

By registering to any of Susan McCreevy Artist's online classes, you agree to the following :

All sales are final. There will be no refunds before, during or after class.

Your registration gives you personal and individual access only. You will not share your classroom login with anyone, out of respect for your teacher, fellow participants and your own integrity.

You will not display publicly or online, or share in any manner to other parties any part of the class, including the videos. All contents of the class are protected by copyright law.

You have high-speed internet access as well as an up-to-date device and web browser to view class content, load pages containing multiple images and videos, with enough bandwidth to be adapted to viewing high resolution video streaming without any annoying interruptions or breaks in internet connections.

I am not, under any circumstances, responsible for any incident, injury, loss or damage that may occur to you as you take the class. I advise you to get acquainted with any safety measures that the use of your supplies, tools and materials may require.

REFUND POLICY

All sales are final. There will be no refunds before, during or after class. Therefore, make sure you agree to these terms and our privacy policy before signing up and read the frequently asked questions page for more information about the way my online classes work. I have done my best to provide all the necessary information for you to make an informed decision. Contact us for any other pre-sale question at susan@susanmccreevy.com No refunds will be made.

In case you are having any difficulty accessing the class, contact me by email (susan@susanmccreevy.com). Please understand that an issue on my side would affect all users. If this is the case, I will do my best to resolve it as soon as possible and will keep you informed. If everything is running smoothly on my side, I may be able to offer helpful suggestions but I cannot take responsibility for your individual technical issues (which may be due to your internet connection, electronic device, web browser, cookie settings, interference of other applications, add-ons and plugins you may have installed etc.). I recommend watching the contents of the class on a desktop or laptop computer. No refunds will be made.

I am not responsible for any malfunction or interruptions of service on the part of the website hosting platform, login service provider, video hosting platform, social media or your internet provider. No refunds will be made.

If any unexpected life event prevents you from taking the class as you had planned, remember that you have lifetime access and that the class will still be available whenever you are ready. No refunds will be made.

ONLINE CLASS DELIVERY POLICY

The online class is a paid service delivered online in a password-protected classroom website

The class contents are composed of text, images, videos, audios and links, all of which are accessible directly from within the classroom site.

An email with the login instructions will be sent to you when the class starts.

This email will be sent to the email address you used upon registration.

Our paid classes have "lifetime access". In this instance, the term "lifetime" means for as long as we are operating our business.

You will also be invited to join an optional, private Facebook group where you can interact with your teacher and fellow classmates. Should you choose to join the group, you agree to comply with the guidelines posted in the group. As administrator, Susan McCreevy Artist reserves the right to refuse or cancel access to the Facebook group to any participant at any time, and to temporarily archive or permanently delete the group at any time.

Access to the Facebook group is a free, optional bonus and is not, under any circumstances, part of the paid service described as "the online class".

I am not responsible for any malfunction or interruptions of service on the part of the website hosting platform, login service provider, video hosting platform, social media or your internet provider.

I reserve the right to modify or update the contents of the class at anytime.

I reserve the right to change the classroom access login at anytime, in order to maintain the security of the website. In such cases you will be sent new login instructions by email within 48 hours.

YOUR PRIVACY

You give permission for your email address to be added to my email list. I may send you information about my other classes and art-related content that I think may be of interest to you. We advise you not to click the Unsubscribe link as this would erase you from our

database and would prevent us from sending you important information regarding your access to the class (such as login changes).

You give permission to Susan McCreevy Artist to use any images you submit for class, whether on the classroom site, by email or in the Facebook group, to be used in any future class-related marketing or promotional strategies, online or offline. You will always be credited and will retain the rights to your work. If you want your images removed, please contact me at susan@susanmccreevy.com

You give permission to Susan McCreevy Artist to use any testimonials you submit on the class's feedback form, in the class comments, community forum or Facebook comments, to be used in any future class-related marketing or promotional strategies, online or offline. If you wish your testimonial to be anonymous or removed, please contact us at susan@susanmccreevy.com

The online class may include contents provided by other contributors. These contents remain the sole property of their respective authors. Like all contents in our classes and our website, they are protected by copyright law.

CHANGES TO TERMS OF SERVICE

I may, at my sole discretion, modify or update these terms of service as well as my Privacy Policy and FAQ's time to time, and so I invite you to periodically review these pages. When I make changes to these terms, I will update the 'last modified' date at the bottom of this page. Your continued use of services following the posting of any changes to these terms means that you accept such changes.

These Terms of Service were last updated on April 29th 2023