



Prehospital, Resuscitation, and
Emergency Medicine Education

Terms of Use

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Author(s): Silas Houghton Budd

PREMED Ltd – Terms of Use

These Terms of Use govern your access to and use of courses, learning content, and associated digital materials (“Services”) provided by PREMED Ltd (“PREMED”, “we”, “us”). By creating an account or accessing the Services, you agree to these Terms of Use. If you do not agree, you must not use the Services.

1. Intended Use

PREMED learning materials are provided for continuing professional development (CPD).

They are intended for individuals working in clinical, patient-facing, or healthcare-support roles who remain responsible for their own practice.

The Services do not replace:

- clinical judgment
- employer or service policies
- national guidelines
- supervision or professional oversight

Users must not misrepresent completion of PREMED courses as professional certification, credentialing, or authorisation to undertake tasks outside their scope of practice.

2. Professional Responsibility

You acknowledge that:

- You are responsible for ensuring you hold the competence, training, authority, and regulatory status required for your role.
- PREMED is not responsible for clinical decisions, patient outcomes, operational consequences, or incidents arising from use of course content.
- You must comply with employer protocols and relevant national guidance when applying learning.

Nothing in our content constitutes medical advice or authorisation to practise.

3. Accuracy of Information

PREMED takes reasonable care to ensure content is accurate and evidence-based at the time of publication.

However, medical knowledge evolves and we do not guarantee that content is:

- current
- complete
- free from error
- applicable to every clinical context

You are responsible for checking current guidance before applying learning in practice.

4. Accounts and Access

To use the Services, you must create an account on our learning platform. You agree to:

- provide accurate information
- keep your login details secure
- not share your account with others
- notify us of any unauthorised access

Accounts may be created directly by you or, in the case of corporate enrolments, by your employer or organisation. All accounts are subject to these Terms.

Access to course content is for the named account holder only.
We may suspend or terminate accounts that breach these Terms.

5. Licence, Intellectual Property & Misuse

All PREMED content – including videos, graphics, animations, assessments, trademarks, and written materials – is protected by copyright and other intellectual property laws.

You are granted a **non-exclusive, non-transferable, revocable licence** to access the Services for your own learning.

You must not:

- copy, reproduce, modify, distribute or commercialise PREMED content
- create derivative works based on PREMED content
- publish PREMED content online or offline
- scrape, extract, or reverse-engineer any materials
- share your login or allow others to access your account

All PREMED trademarks, including **PhEDECs®** and **PRONE™**, remain the exclusive property of PREMED Ltd. No licence to use these trademarks is granted.

We may revoke access for misuse and may pursue legal action in cases of deliberate plagiarism, copying, or unauthorised distribution.

6. CPD Accreditation and Certification

Certificates confirm only that you have completed the specified educational activity.

Some courses carry external CPD accreditation (e.g., CPDUK). Where applicable, this is displayed clearly on the course image.

Certification—whether issued by PREMED or an external CPD body—does not:

- constitute a qualification
- confirm competence
- authorise independent practice
- override employer policies or clinical governance requirements

7. Payments, Refunds and Cancellations

Payments for individual courses are processed through our learning platform. Refunds may be provided in accordance with UK consumer law.

Once course content has been accessed, refunds may not be available unless legally required.

Corporate or organisational purchases are governed by separate contractual or purchase-order terms and are not subject to consumer refund rights.

8. Availability of Services

We aim to maintain continuous availability but do not guarantee uninterrupted access. Access may be suspended temporarily for maintenance, updates, or platform issues. We are not liable for outages caused by third-party platforms, including Thinkific.

9. Limitation of Liability

To the fullest extent permitted by law, PREMED excludes all implied warranties and accepts no liability for:

- direct, indirect, special, or consequential loss
- loss of profits, business interruption, loss of opportunity, loss of anticipated savings, or reputational harm
- clinical decisions, patient outcomes, or operational consequences
- reliance on information contained in the Services

Nothing in these Terms limits liability that cannot legally be excluded.

10. Communications

By creating an account, you agree to receive essential service emails relating to:

- account access
- course delivery
- certificates
- password resets
- service notifications

Marketing communications are sent only where we have valid consent or where soft opt-in applies.

You may withdraw consent at any time.

11. Data Protection

PREMED processes personal data in accordance with the UK GDPR and Data Protection Act 2018.

Full details are provided in our Privacy Policy, including:

- categories of data we process
- lawful bases (performance of contract, legitimate interests, consent where applicable)
- data processors (including Thinkific, Zapier, Brevo)
- international transfers
- how to exercise your data rights

12. Applicable Law and Disputes

These Terms of Use are governed by the laws of England and Wales.
Any disputes shall be subject to the exclusive jurisdiction of the courts of England and Wales.

13. Changes to These Terms

We may update these Terms of Use periodically.
Material changes will be announced on our website or learning platform.
Continued use of the Services indicates acceptance of updated Terms.

14. Contact

PREMED Ltd
20-22 Wenlock Road
London
N1 7GU
Company no. 14252252
hello@prem-ed.com
www.prem-ed.com

Silas Houghton Budd
– Managing Director

